**THE ORCHARD PARTNERSHIP**

**MINUTES OF THE PPG MEETING – MONDAY 10TH September 2018**

**OLD ORCHARD SURGERY**

**PRESENT**– Sue Haddock, Carole Slater, Pauline Rose, Stephanie Stevens, Karen Johnstone, Paula Brembridge, Dr Ali Corke, Jenny Holmes, Claire Snook [Minute taker].

**APOLOGIES**– Karungi Grant, Steve Hyde

* Minutes from the last meeting were agreed.
* Jess Holland is currently on maternity and will be back February 2019.
* Lynn Taylor has now moved to Dorset so has resigned her place here on the PPG.

The Dorset surgery she has joined is now fortunate to have her on their PPG.

Therefore we are short of a member and Pauline Rose is aware of a gentleman who may be interested. She is emailing me his details and I will approach him in respect of this.

**FLU VACCINATION**

There are now different flu vaccines for the over 65’s and under 65’s.

Currently we are vaccinating over 65’s and the under 65’s vaccines will be coming to us towards the end of October.

Wilton had a clinic on Saturday 15th September and has other bookable clinics.

Codford has a drop-in clinic on Fri 19th October

Fovant has a drop-in clinic on Saturday 13th October

Shrewton has a drop-in clinic on Saturday 20th October

Wilton has another clinic on Saturday 27th October

Texts having been going out to those patients who have agreed to SMS messaging about the flu injections and this seems to have been helpful. At present we do not offer flu vaccines to those who are not eligible under Government guidelines. As a consequence some patients go to pharmacies and pay for their vaccines. Jenny is going to look into whether we could offer these through the surgery next year and if it would be profitable for our revenue stream.

**SHREWTON SELF CHECK –IN SCREEN**

Shrewton’s self check-in screen should be up and running by the end of September. It has already been funded so we just need to pay for the electrics and the network point. This should free up time for the receptionist there.

5,500 patients came to all the surgeries in the month of August and 1,000 of those used the self check-in screens at Codford and Wilton.

Some clinics such as diabetic eye screening are not available for our self check-in system and it was mentioned how useful this would be. Jenny will look into whether this can be integrated into the system.

**NEW DOORS FOR WILTON**

Site measurements for the new doors at Wilton have been done. The CCG is funding 2/3rds of the £10K for the cost of this. They should be fitted before the winter and will alleviate the risk of patients being knocked over when gusts of wind caught the old door!!.

**HEART MONITOR**

It was mentioned at the last meeting that Codford needs a heart monitor. They need a new ECG machine which will be mentioned in the newsletter with a view to raising funds.

**PATIENTS NEEDING DRESSINGS/SUTURE REMOVAL AFTER SURGERY.**

Claire mentioned that many patients ring asking for on the day appointments with the nurse after having been discharged from SDH etc days or weeks beforehand. This is difficult to do as the nurses clinics often get filled quickly. It would be helpful to ask in newsletters if patients could bear this in mind and ask as soon as the procedure has been done. Karen Johnstone has said she will pass this on.

**DRCORKE – UPDATE ON THE CHANGES IN ACCESS TO CARE**

The 8 am - 8 pm provision which the Government has been promoting is due to start on 1st September 2018.

GPs generally have pushed back against this as it is so difficult to cover the existing hours.

Surgeries in adjacent geographical areas have joined together to try to cover this between them so patients can see a doctor or nurse between 8am-8 pm.

Salisbury will be taking part in the national scheme to improve access and this will be run from Salisbury Medical Practice on Wilton Road in Salisbury.

There will be some clinics here in Wilton but not in Codford, Shrewton or Fovant as they are too peripheral. Most clinics will be run from Salisbury Medical Practice.

These will be non-emergency appointments only.

There will be clinics available some evenings until 8pm and some Saturdays. It is early days and still in the planning to some degree so details to follow.

Our patients, when surveyed, did not feel these extra hours were necessary and were quite happy with the service we offer. We are unsure what the take up will be from the Orchard Partnership but it will undoubtedly be helpful for people who are working.

There will be a website with all the details on it.

The working structure for the GPs here will change as they adapt to this new system. It is somewhat vague how it will all work at the moment but as it is compulsory it will have to be developed.

Dr Lindsey Kinlin is the Chair of the group trying to move the new 8-8 system forward so will keep us in the loop about this. She is also on the Clinical Commissioning Group.

**DNAs**

We again discussed the considerable number of patients who do not attend for their appointments.

We are not legally allowed to charge them.

We do text them afterwards whenever this facility is available to us. At the moment the message is fairly mild. Jenny and Dr Corke are going to look at this and reword it encouraging patients to ring us so the appointment can be released for some-one else if they do not need it.

Dr Corke is going to get to ask advice from the LMC re. what messaging we can send.

It has been suggested that we send a letter if some-one DNAs 3 times.

**STAFFING**

The Partnership is fully staffed at the moment across all the surgeries.

Extra patients have been registering with Codford due to the Warminster practice closing.

Dr Francoise van Dorp, who has been a locum with us for some time, has been employed to do 3 regular sessions per week at Codford and another ‘floating session’ to cover holidays etc. Jenny said how challenging August in particular had been trying to get cover for doctors leave.

Dr Tony Clark is working at Fovant on a Tuesday.

**LOCAL RESOURCES**

We discussed that there are many groups and activities within our area but they are not collated and therefore not known and accessible to patients or clinicians. Shrewton is trying to gather information about what is going on in their area and advertise this in the surgery there.

A central database would be ideal but does not exist at the moment.

Codford has a Facebook page which it can put things on and also uses the Parish magazine.

Barford is also on Facebook.

The second surgery in Shrewton is due to close in the near future and relocate to Larkhill.

Shrewton surgery has the capacity to take on new patients.

Our locality, which includes Hindon, Tisbury, Mere, Market Lavington and Sixpenny Handley, is making efforts to try and co-ordinate the many strands of the voluntary sector.

**DATE OF THE NEXT MEETING**

**MONDAY 21st January 2019, 12.30pm**

**Old Orchard Surgery, Wilton**