

# THE ORCHARD PARTNERSHIP



## Minutes of the PPG meeting via Zoom Monday 11<sup>th</sup> July 2022, 12.30pm

**Present:** Jess Holland, Jenny Holmes, Pauline Rose, Carol Slater, Nigel Westwood, Karungi Grant

**Apologies:** Peter Blackman

### **Agenda items:**

**Minutes from last meeting** - Shrewton PPG money now to be put into central fund account as no treasurer for Shrewton PPG. Carol Slater had requested the amount accrued from Shrewton PPG. Total is £1144.00.

**Resignations from PPG** – received from Sue Haddock and Karen Johnston. Our thanks have been extended to them for having such invaluable input into the PPG over the years.

We are looking for new members to join the PPG so if you know of anyone that would be interested, please do get them to contact Jenny in the first instance. It would be beneficial to raise the profile of the PPG with attendance by some PPG members at Covid/flu clinics. Jenny will be in touch with dates once clinic details are finalised.

### **COVID and Flu campaign**

Still awaiting guidance from NHS England about eligible cohorts for autumn Covid and flu vaccinations. Likely that we can give both these vaccinations at the same clinic (two separate vaccinations).

### **Gardener**

Appointed Owen Grummitt for Shrewton surgery.  
Awaiting quotes for the other sites from another gardener.

### **GP and staff shortage**

We have experienced a high level of GP/staff absence due to Covid over the last few months. However, despite staff shortage, there has been no disruption to service, and we have contingency plans in place should we need to adapt services.

### **Use of consultation platform – Airmid**

Till Orchard Surgery, Shrewton trialling the use of new app called Airmid from August 2022. The NHS has stipulated that surgeries must have an online platform that patients can interact with us digitally. The Integrated Care Board (formally Wiltshire CCG) has nominated Airmid as this platform and it links in with our clinical system, TPP. Prior Covid, 90% of appointments were face to face. Now it is 60% with 40% being video/phone calls.  
Feedback on the app to be discussed at next PPG meeting.

**Ukrainian refugees**

Currently 20 Ukrainian refugees registered with The Orchard Partnership.  
All registered patients will be invited in for a health check.

**Fovant/Wilton phones**

The reciprocal agreement between Hindon and Fovant surgeries ceased in June.  
The initial agreement was Hindon would cover Fovant phone lines on a Wednesday afternoon and Fovant cover Hindon on a Thursday afternoon. Due to growing patient numbers and patient expectations/demands this agreement ceased so that we could provide patient care within our surgery. Wilton has now appointed another receptionist on a Wednesday and Thursday afternoon to help with managing phone calls from Fovant patients on these afternoons. Dr van Dorp is now working a session on a Wednesday afternoon at Wilton for Fovant patients to be booked into.

**Focus group**

Dr Kinlin is starting a Focus Group at Fovant surgery. Pauline Rose will be part of this group.

**Date of next meeting**

Monday 14<sup>th</sup> November 12.30pm